

CONSUMER GRIEVANCES REDRESSAL FORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,

TIRUPATI
This 09th day of April'2025

C.G.No.272/2024-25/Nellore Circle

CHAIRPERSON

Sri. V. Srinivasa Anjaneya Murthy
Former Principal District Judge

Members Present

Sri. K Ramamohan Rao
Sri. S.L. Anjani Kumar
Smt. W. Vijaya Lakshmi

Member (Finance)
Member (Technical)
Member (Independent)

Between

**Sri. P. Venkaiah, Isakapalli (V), Alluru (M),
Nellore Dist.**

Complainant

AND

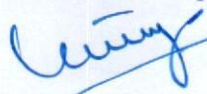
1. Superintending Engineer/O/Nellore
2. Assistant Accounts Officer/ERO/Alluru
3. Dy.Executive Engineer/O/Kavali
4. Executive Engineer/O/Kavali

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 08.04.2025 in the presence of the respondents, complainant remained absent and having considered the material placed by both the parties, this Forum passed the following

ORDER

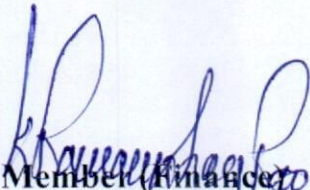
- 01.** The complainant filed the complaint during the Vidyut Adalat conducted on 23.01.2025 at Allur stating that he is having service connection 3312213001549 and it is under bill stop service and requested to live the same.



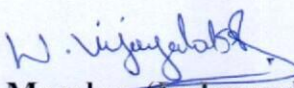
02. The said complaint was registered as C.G.No.272/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that on receiving the complaint, they changed the status of the service connection from bill stop to live after collecting necessary charges.
03. Heard the respondents through video conferencing. Complainant remained absent. The respondents submit that on receiving the complaint, they changed the status of the service connection from bill stop to live after collecting necessary charges. The complainant issued letter of satisfaction confirming the same. Since the grievance of the complainant is redressed, the complaint is closed. There is no order as to costs. The secretary of the Forum is instructed to forward a copy of this order to the complainant herein through whatsapp and Post.
04. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3rd Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.18.1 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 09th day of April'2025.


CHAIRPERSON


Member (Finance)
09/04/2025


Member (Technical)


Member (Independent)

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant through whatsapp and Post

All the Respondents

Copy Submitted to

**The Chairman & Managing Director/Corporate Office/APSPDCL/
Tirupati.**

**The Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra Nagar,
Vijayawada-08.**

**The Secretary/Hon'ble APERC/Vidyut Niyamtrana Bhavan, Adjacent to
220/132/33/11 KV AP Carbides Sub Station, Dinnedevarapadu Road,
Kurnool-518002, State of Andhra Pradesh.**

The Stock file.

09/04/25

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